

PRODUCT SUPPORT

DigiAir Pro

Updated March 17, 2025



DigiAir Pro uses either a LAN or Radio path to signal an alarm. The Radio variant comes with a standby SIM as a backup to safeguard your system. Both SIMs operate on an independent network from the other for total resilience.

Latest information

<https://csl-group.cloud/support/digi-air-pro/>

Quick Guide

DigiAir Pro Quick Guide

DigiAir Pro is part of the DualCom Pro range. For the relevant Quick Guide, please visit the [GradeShift Pro](https://csl-group.cloud/support/gradeshift-pro-2/gradeshift-pro/) (<https://csl-group.cloud/support/gradeshift-pro-2/gradeshift-pro/>) section.

Technical Specs

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Panel Guides

Generic Guides

(2)

<https://csl-group.cloud/panel-guides/?guide=generic-guides>

Advanced

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<https://csl-group.cloud/panel-guides/?guide=advanced>

Alphatronics

(1)

<https://csl-group.cloud/panel-guides/?guide=alphatronics>

Carrier

(12)

<https://csl-group.cloud/panel-guides/?guide=carrier>

DSC

(2)

<https://csl-group.cloud/panel-guides/?guide=dsc>

Eaton

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<https://csl-group.cloud/panel-guides/?guide=eaton>

FireClass

(1)

<https://csl-group.cloud/panel-guides/?guide=fireclass>

GSD

(1)

<https://csl-group.cloud/panel-guides/?guide=gsd>

Hills

(1)

<https://csl-group.cloud/panel-guides/?guide=hills>

HKC

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<https://csl-group.cloud/panel-guides/?guide=hkc>

Honeywell

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(<https://csl-group.cloud/panel-guides/?guide=honeywell>)

IFAM

(1)

(<https://csl-group.cloud/panel-guides/?guide=ifam>)

Inim

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(<https://csl-group.cloud/panel-guides/?guide=inim>)

InnerRange

(1)

(<https://csl-group.cloud/panel-guides/?guide=innerrange>)

Kentec

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(<https://csl-group.cloud/panel-guides/?guide=kentec>)

NOX

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(<https://csl-group.cloud/panel-guides/?guide=nox>)

Orisec

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(<https://csl-group.cloud/panel-guides/?guide=orisec>)

Panasonic

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(<https://csl-group.cloud/panel-guides/?guide=panasonic>)

Paradox

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(<https://csl-group.cloud/panel-guides/?guide=paradox>)

Pyronix

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(<https://csl-group.cloud/panel-guides/?guide=pyronix>)

RCO

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(<https://csl-group.cloud/panel-guides/?guide=rco>)

RISCO

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(<https://csl-group.cloud/panel-guides/?guide=risco>)

Schneider

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(<https://csl-group.cloud/panel-guides/?guide=schneider>)

Siemens

(1)

(<https://csl-group.cloud/panel-guides/?guide=siemens>)

SystemHouse

(1)

(<https://csl-group.cloud/panel-guides/?guide=systemhouse>)

Texecom

(2)

(<https://csl-group.cloud/panel-guides/?guide=texecom>)

Tyco

(1)

(<https://csl-group.cloud/panel-guides/?guide=tyco>)

Vanderbilt

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(<https://csl-group.cloud/panel-guides/?guide=vanderbilt>)

Visonic

(1)

(<https://csl-group.cloud/panel-guides/?guide=visonic>)

FAQs

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DigiAir Pro is part of the DualCom Pro range. For the relevant FAQs, please visit the [GradeShift Pro](https://csl-group.cloud/support/gradeshift-pro-2/gradeshift-pro/) (<https://csl-group.cloud/support/gradeshift-pro-2/gradeshift-pro/>) section.

UDL Guides

DSC

[\(1\)](#)

[\(https://csl-group.cloud/udl-guides/?guide=dsc\)](https://csl-group.cloud/udl-guides/?guide=dsc)

Eaton

[\(1\)](#)

[\(https://csl-group.cloud/udl-guides/?guide=eaton\)](https://csl-group.cloud/udl-guides/?guide=eaton)

HKC

[\(1\)](#)

[\(https://csl-group.cloud/udl-guides/?guide=hkc\)](https://csl-group.cloud/udl-guides/?guide=hkc)

Honeywell

[\(1\)](#)

[\(https://csl-group.cloud/udl-guides/?guide=honeywell\)](https://csl-group.cloud/udl-guides/?guide=honeywell)

Orisec

[\(1\)](#)

[\(https://csl-group.cloud/udl-guides/?guide=orisec\)](https://csl-group.cloud/udl-guides/?guide=orisec)

Pyronix

[\(1\)](#)

[\(https://csl-group.cloud/udl-guides/?guide=pyronix\)](https://csl-group.cloud/udl-guides/?guide=pyronix)

RISCO

[\(1\)](#)

[\(https://csl-group.cloud/udl-guides/?guide=risco\)](https://csl-group.cloud/udl-guides/?guide=risco)

Texecom

[\(1\)](#)

[\(https://csl-group.cloud/udl-guides/?guide=texecom\)](https://csl-group.cloud/udl-guides/?guide=texecom)

Useful Links

GradeShift Pro

[\(https://csl-group.cloud/support/gradeshift-pro-2/gradeshift-pro/\)](https://csl-group.cloud/support/gradeshift-pro-2/gradeshift-pro/)

My Base App 2.0

[\(https://csl-group.cloud/support/my-base/\)](https://csl-group.cloud/support/my-base/)

CSL Live

[\(https://csl-group.cloud/support/csl-live/\)](https://csl-group.cloud/support/csl-live/)

CSL Remote Manager

[\(https://csl-group.cloud/support/csl-remote-manager/\)](https://csl-group.cloud/support/csl-remote-manager/)
